

UCC Students' Union

Welfare Officer

Full-Time Position



Being Part of UCC Students' Union

UCC Students' Union is run by an executive, which reports to Student Council. This March, 5 full-time officers and 7 part-time officers will be elected to the Students' Union Executive.

The full-time officers will take a year out of their studies, or will work for a year if they're in final year. Part-time officers will carry out their positions while completing their studies.

All officers work for the benefit of all UCC students through their positions. They sit on committees in the University, organise events & campaigns and work on various projects.

Core Responsibilities

Advice and Referral Service:

One of the key responsibilities of being the Welfare Officer is operating a 100% confidential listening and referral service for all students of UCC.

This can range from students in financial distress to students looking for accommodation to students having difficulty with their mental health. You can get calls, emails or texts any time day or night so you have to be available as much as possible. You need to be empathetic, compassionate and understand the necessity of confidentiality when dealing with students one on one. It is key not to give advice when you are unsure, let the student know you're not entirely sure of the answer but you'll do your best to find out.

Representation:

As Welfare officer you represent the welfare of the 20,000 students in UCC. You sit on various committees and forums within the university such as the Student Assistance Fund committee, the Health Matters steering group and SSG, which is the Student Services Group. You also deal with various external organisations such as Pieta House, PleaseTalk and national organisations such as SUSI.

Campaigns:

Another key part of the job is working with the campaigns officer on welfare campaigns such as SHAG week and Mental Health week. It's key to coordinate with your team on these weeks but especially the Campaigns Officer.

Other Responsibilities

Being a member of the SU is all about being a team player, while your remit is extremely important you need to be able to pitch in at any time. That could mean helping out with RAG week, manning a stand on campus or running around campus putting up posters.

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Major Committees

- Student Assistance Fund review committee
- SSG – Student Services Group
- Academic Council
- Academic Council for the Student Experience
- Health Matters Steering Group
- Campus Watch
- Enhancing Personal & Professional Development
- Student Finance Forum
- UCC Restaurant Committee
- Student Placement Critical Incident Sub-group
- Equality Working Group
- Mental Health Working Group

Questions?

If you've any questions we'd love to help you out. You can contact the current Welfare Officer on welfare@uccsu.ie.

If you don't want to contact that person, or just have a general question about working with the Students' Union, you can email info@uccsu.ie

